



Code of Conduct

- (I) To support fellow WWPC franchise companies to the fullest extent possible and work together on a "first and final option" basis on all project enquiries in all countries where represented.
- (II) Operate and conduct business with unparalleled standards of excellence.
- (III) Be prompt and responsive in all communications. It is generally acknowledged that project enquiries may take a reasonable time to finalise, but every effort should be made to forward acknowledgements and updates within 48 hours of receipt.
- (IV) Provide accurate and true NET/NET buying rates to all WWPC franchisees and mutually agree in advance, and honour all profit split margins, in advance of project commencement.
- (V) To pay all moneys due in a timely manner, as agreed in advance, resulting from any activities conducted between WWPC franchisees.
- (VI) To be active in bona fide sales endeavors for mutual growth of fellow WWPC franchisees and the WWPC alike.
- (VII) To be properly staffed to ensure the highest level of service.
- (VIII) To respect other WWPC franchisees existing client and customer bases and refrain from back-selling and never approach another WWPC franchisees vendor, supplier, third party service provider, client or lead without express permission from the originating company.
- (IX) Refrain from seeking separate bids from two or more different WWPC franchisees in the same market.
- (X) Respect all WWPC franchisees, their religions, beliefs and/or politics and operate within the global organisation with high standards incorporating friendship, loyalty, integrity and trust, regardless of race, colour or creed.
- (XI) WWPC franchisees must not spam other members (sailing schedules, enquiries, complaints or other matters deemed inappropriate), without first consulting with and gaining approval from the Directors.
- (XIII) Agree always to seek the assistance of the Directors for dispute resolution in the first instance.
- (XIII) In the performance of any functions, WWPC franchisees act in their own name for the account of another member. Unless authorised in writing, neither party shall have the authority to conclude arrangements binding on another party or to commit the other party in any other way.